



INVESTMENT BANKING INSTITUTE  
**BUSINESS SCHOOL**

# Privacy & Personal Information Procedures

Investment Banking Institute Business School Pty Ltd ABN 46 142 988 921 (IBIBS)  
Higher Education Provider Number. 12188

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[www.ibibs.edu.au](http://www.ibibs.edu.au)

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# Privacy and Personal Information Procedures

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## *1.0 Overview*

In the course of its business, Investment Banking Institute Business School Pty Ltd (“IBIBS”) may collect information from students or persons seeking to enrol with IBIBS, either electronically or in hard copy format, including information that personally identifies individual users. IBIBS may also record various communications between individuals and IBIBS.

In collecting personal information IBIBS will comply with the requirements of the Information Privacy Principles set out in the *Privacy Act 1988* (Cth).

## *2.0 Collection and use of personal information*

IBIBS will only collect personal information by fair and lawful means which is necessary for the functions of IBIBS and is committed to ensuring the confidentiality and security of the information provided.

The personal information supplied by individuals to IBIBS will only be used to provide information about study opportunities, to enable efficient course administration, and to maintain proper academic records. If an individual chooses not to give IBIBS certain information then IBIBS may be unable to enrol that person in a course or supply them with appropriate information.

## *3.0 Disclosure of personal information*

The information that an individual provides may be disclosed to organisations that run courses in conjunction with IBIBS.

Personal information about students studying with IBIBS (including international students) may be shared with the Australian Government and designated authorities, including the Tertiary Education Quality and Standards Agency (TEQSA), the Department of Industry, Innovation, Science, Research and Tertiary Education (DIISRTE) the Tuition Assurance Scheme (TAS) manager (ACPET) and the Tuition Protection Service (TPS). This information includes personal and contact details, course enrolment details and changes, and in the case of international students the circumstance of any suspected breach of a student visa condition.

IBIBS will not disclose an individual’s personal information to another person or organisation unless:

- a) the individual concerned is reasonably likely to have been aware, or made aware that information of that kind is usually passed to that person or organisation;
- b) the individual concerned has given written consent to the disclosure;
- c) IBIBS believes on reasonable grounds that the disclosure is necessary to prevent or lessen a serious and imminent threat to the life or health of the individual concerned or of another person;
- d) the disclosure is required or authorised by or under law; or

- e) the disclosure is reasonably necessary for the enforcement of the criminal law or of a law imposing a pecuniary penalty, or for the protection of the public revenue.

Where personal information is disclosed for the purposes of enforcement of the criminal law or of a law imposing a pecuniary penalty, or for the purpose of the protection of the public revenue, IBIBS shall include in the record containing that information a note of the disclosure.

Any person or organisation to whom personal information is disclosed as described in this procedure will be required to not use or disclose the information for a purpose other than the purpose for which the information was supplied to them.

#### **4.0 Commonwealth assistance**

Personal information may be collected so that IBIBS can assess an individual's entitlement to FEE-HELP assistance and to allocate a Commonwealth Higher Education Student Support Number (CHESSN). IBIBS will disclose this information to the Department of Industry, Innovation, Science, Research and Tertiary Education (DIISRTE) for these purposes. DIISRTE may disclose information to the Australian Taxation Office. Personal information gathered for these purposes will not otherwise be disclosed without the individual's consent unless required or authorised by law.

#### **5.0 Security of personal information**

IBIBS will take all reasonable steps to ensure that any personal information collected is relevant to the purpose for which it was collected, is up to date and complete.

IBIBS will store securely all records containing personal information and take all reasonable security measures to protect, personal information collected from unauthorised access, misuse or disclosure.

#### **6.0 Right to access and correct records**

Individuals have the right to access or obtain a copy of the personal information that IBIBS holds about them. Requests to access or obtain a copy of personal information must be made in writing. There is no charge for an individual to access personal information that IBIBS holds about them; however IBIBS may charge a fee to make a copy. Individuals will be advised of how they may access or obtain a copy of their personal information and any applicable fees within 10 days of receiving their written request.

If an individual considers their personal information to be incorrect, incomplete, out of date or misleading, they can request that the information be amended. Where a record is found to be inaccurate, a correction will be made. Where an individual requests that a record be amended because it is inaccurate but the record is found to be accurate, the details of the request for amendment will be noted on the record.

Written requests for access to, or to obtain a copy of, personal information held by IBIBS should be sent to:

Registrar  
 Investment Banking Institute Business School  
 Level 9, 446 Collins Street,  
 Melbourne, Victoria 3000

## 7.0 Publication

These *Privacy and Personal Information Procedures* will be made available to students and persons seeking to enrol with IBIBS by publication on IBIBS's website ([www.ibibs.edu.au](http://www.ibibs.edu.au)). In order to ensure that students have given their informed consent for their personal information to be disclosed to certain third parties as outlined in this procedure, IBIBS will advise students on enrolment about these procedures and where they are located.

## 8.0 Version history

Version	Approved by	Approval Date	Details
1.0	Executive Management Committee	6th March 2013	Adoption of new QAF

Document owner: Registrar